

SendSuite® Arrival v9.7

WHAT'S NEW WHAT'S NEW WHAT'S NEW WHAT'S NEW

April 4, 2014

Page 1 of 1

The purpose of this section is to describe the new functionality available in Arrival v9.7.

Sync Service (Pathfinder Removal)

Arrival v9.7 includes a new Tracking Assistant synchronization engine, called **Sync Service**. This new sync engine will replace the older Pathfinder engine, and has been enhanced to improve the entire synchronization process. The Sync Service engine is compatible with all existing TAPlus devices.

By default, the engine uses port 80 for communications but the port can be changed per individual needs using the TAPlus Conduit Configuration located under the **Arrival > Utilities** folder.

In order for a TAPlus to sync via the new engine, it must be initialized with the latest TAPlus application version included with Arrival v9.7 (TAPlus app **v11.2.1.7**).

When upgrading an existing Arrival system to v9.7 or performing a new installation on a 32-bit operating system, the Pathfinder component still gets installed. This allows support for devices initialized in v9.61 that are synchronized with Pathfinder which may operate in parallel with current Sync Service devices. You may choose to stagger or phase in the initialization process for your TAPlus devices. All TAPlus devices do not have to be initialized immediately after upgrading to v9.7.

When installing a new instance of Arrival v9.7 on a Windows 64-bit platform, only the Sync Service engine will be installed.

Arrival v9.7 also includes a new console called Sync Console that allows Service reps to monitor TAPlus sync activities and aids in troubleshooting sync problems. This console can be accessed under the **Arrival > Utilities** folder.

.NET 4.0

Arrival v9.7 requires .NET 4.0 to be installed. Before upgrading an existing customer to Arrival v9.7, or performing a new install, ensure that .NET 4.0 has been installed.

Support for 64-bit Operating Systems

Arrival 9.7 includes support for Windows 64-bit operating systems. It is not a 64-bit application, but it can be installed in a 64-bit environment.

Support for SQL 2012

Arrival v9.7 includes support for SQL 2012 (32-bit and 64-bit).

HELP? Call Pitney Bowes Customer Support 800-888-0286

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